

From: Dave Kujawski <dave.kujawski@gmail.com>
Subject: Request for Immediate Resolution of Outstanding Contractual Concerns
Date: August 5, 2025 at 21:13:35 MST
To: "Robert Thompson, CEO-Handi Services" <bobby@handiservice.us>
Cc: Rachel Kujawski <rachel.e.kujawski@gmail.com>, projectmanagementdept@handiservice.us, Handi Services <clientsuccess@handiservice.us>

Bobby,

We believed in you from the beginning. You've got something rare—a presence that draws people in and a brand that carries real weight. That's why we trusted Handi Services and invested \$15,000 into a project that, unfortunately, remains incomplete.

We're offering a clean, no-drama resolution: **a full refund of the \$15,000** for the unfulfilled work. In return, we're happy to confirm in writing that you honored the agreement with professionalism and integrity. We'd genuinely love to share **stellar public reviews** on **Angie, Thumbtack, Yelp, and Google**, highlighting the way you stepped up and made things right.

In fact, through my employer, I have **direct access to the KSAZ FOX 10 consumer advocacy team**. A positive resolution here—one that showcases your character and generosity—could easily become the kind of story that brings **a wave of new trust and business** your way. That's the power of owning your story before anyone else does.

We understand the license is under Lincoln Glemaker and Jesse is listed as Manager, but it's always been clear that you're the driving force behind the brand. That's a strength—one worth protecting and enhancing, not defending.

You still have the opportunity to close this out decisively, on your terms, and remind people why your name carries weight.

Let's do that.

—

Dave & Rachel Kujawski
Gilbert, AZ