

From: "Robert Thompson, CEO-Handi Services" <bobby@handiservice.us>  
Subject: Re: Clarification Regarding Furniture Moving Fee - Blue Spruce Ln  
Date: July 3, 2025 at 21:18:50 MST  
To: Dave Kujawski <dave.kujawski@gmail.com>  
Cc: projectmanagementdept@handiservice.us, Morgan Wooldridge  
<morgan@handiservice.us>, compliance@handiservice.us

Hi Dave,

Happy 4th of July weekend to you and your family! I just wanted to personally reach out before the holiday to let you know that we've received your message and are currently reviewing all the details surrounding the furniture move/replace situation.

Our team is carefully going through your original and revised estimates, notes, and communications to ensure we fully understand what was discussed — and to determine the best possible options moving forward.

This type of situation is exactly why we built a thorough pre-construction process — so that we can catch any scope questions early and respond the right way. Our goal is to make sure the final outcome reflects your expectations, and that you feel confident every step of the way.

We also have additional sq footage, premium carpet selection and premium padding (suggested) to go over as well.

We'll be following up next week with a clear summary of what we've found along with thoughtful, professional options to address everything.

Thanks again for trusting us with your home. Have a great weekend!

Excited for whats ahead,

**BOBBY THOMPSON**

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On Wed, Jul 2, 2025, 7:14 PM Dave Kujawski <[dave.kujawski@gmail.com](mailto:dave.kujawski@gmail.com)> wrote:  
Hi Morgan,

I hope you're doing well. I wanted to follow up regarding the recent mention of an additional fee for moving bedroom furniture out and back in to accommodate the carpet removal and installation.

During our initial requirements discussions, this task was communicated to us as being included in the overall project scope. At that time, we were working with Jon Gentile, who gave us assurances that furniture handling would be part of the turnkey delivery, not a separate charge. We accepted the project proposal with that understanding.

With Jon no longer with the company, I recognize that some of those initial details may have been lost in the transition. However, we're relying on the agreements made during those early conversations and would appreciate that commitment being honored without additional cost.

My wife has an injured shoulder, we have a foster child that has recently been placed with us, and school starts July 16th. Please confirm that furniture moving will remain included as originally promised, so we can continue forward without disruption.

Bobby, I've included you here in case further clarification is needed, given your close involvement in project oversight.

Thank you both for your time and attention to this.

Dave Kujawski  
415 515-9910